



SA-GLASS **BROKERAGE**

YOUR VISION OUR PRECISION
NATIONAL WINDSCREEN SPECIALISTS

www.sa-glass.co.za

ABOUT SA-GLASS

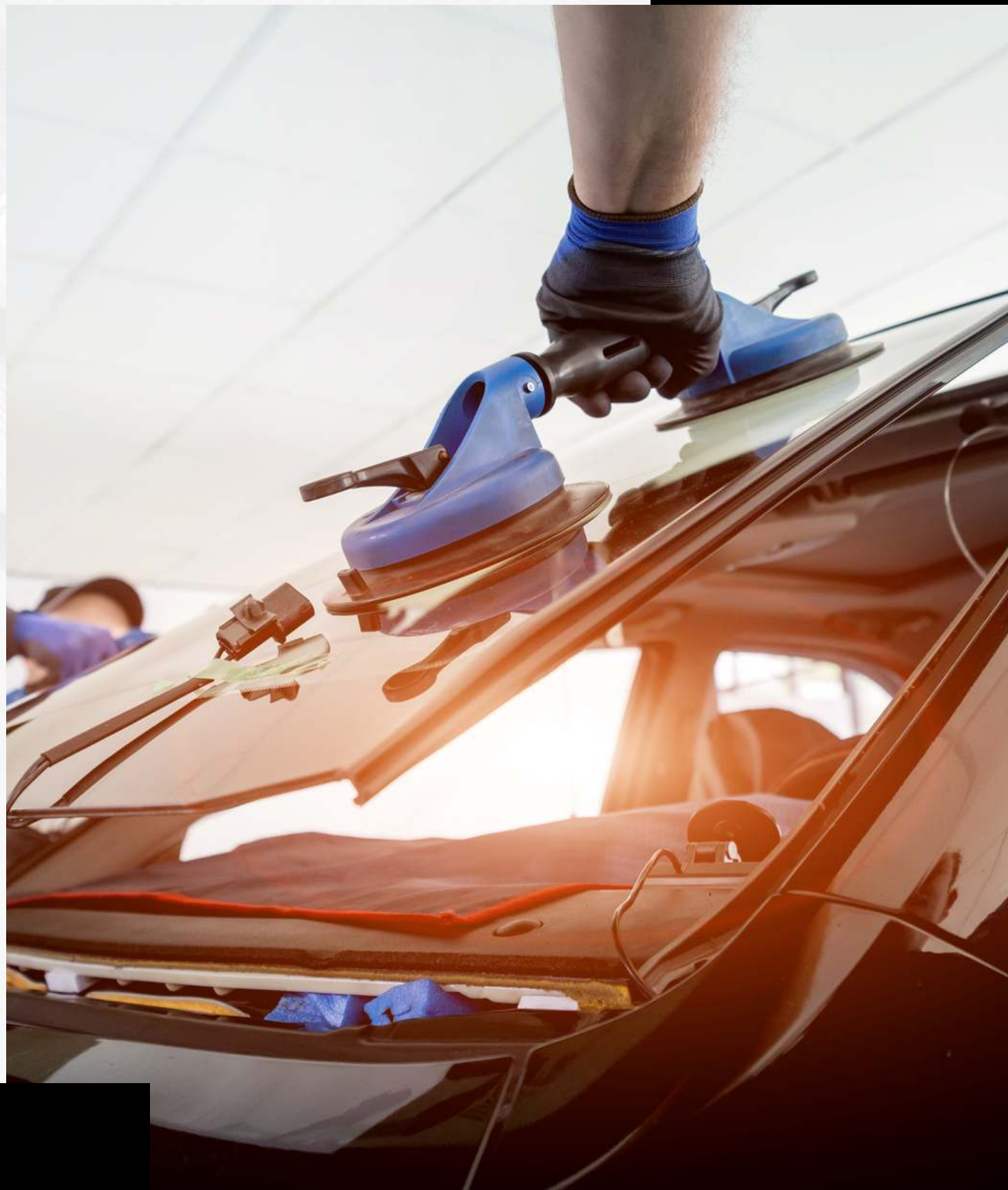
SA-Glass was established in 2016 with a clear mission to provide exceptional service built on a foundation of business astuteness, sound judgment, and a commitment to delivering quality and value for money. With over a decade of hands-on industry experience, our team brings both technical expertise and practical insight to every project.

Over the years, we have grown into a trusted name in the glass industry, known for our unwavering reliability, competitive pricing, and uncompromising quality standards.

Our reputation has been built on consistently exceeding client expectations, whether through precise workmanship, quick turnaround times, or the ability to find innovative solutions for complex challenges.

At SA-Glass, we do not just deliver products and services, we build lasting relationships based on trust, integrity, and the confidence that we will get the job done right the first time.





VISION

Our utmost priority is customer satisfaction, which goes hand in hand with nurturing professional relationships. We prioritise quality and outstanding craftsmanship, taking pride in every task we undertake. Our commitment to excellent customer service aims to leave our clients impressed and satisfied.

OUR PROMISE

At SA-Glass, we stand by our workmanship with a 24 month guarantee on fitments, setting new industry standards. Safety is our top priority, and we fit SABS approved glass adhering to ISO9001 standards. The glass we replace is the glass we fit.

OUR SERVICE

Whether for domestic or commercial needs, SA-Glass offers hassle-free service with call-outs that accommodate your schedule, location, and convenience.

WHAT WE OFFER



We are OEM accredited

What is OEM Glass?
OEM (Original Equipment Manufacturer) glass is auto glass made by the same company that supplies windshields and other parts to car brands like Toyota or Kia. It matches the original quality and specifications used by the vehicle manufacturer and official dealers.



We fit OEE glass

We also supply and fit OEE glass which is original equipment equivalent (generic glass). We offer as alternatives to the insurance market to be cost effective.



We are Insurance Approved

We are affiliated with most insurance companies, their brokers, administrators and underwriting managers.



We Assist with Insurance Claims

We also assist with insurance claims with most insurance companies in South Africa.

WE STRIVE FOR **EXCEPTIONAL** CUSTOMER SERVICE, THE COMBINATION OF **INCLINATION, DETERMINATION**, AND A SENSE OF **URGENCY** LEADS TO OPTIMAL OUTCOMES.

WE DO FITMENTS ON ALL VEHICLES

Including Commercial, Agricultural, HCV's and Plant & Machinery vehicles



ISUZU



Jeep



Mercedes-Benz



RENAULT



DAIHATSU



HONDA



DODGE





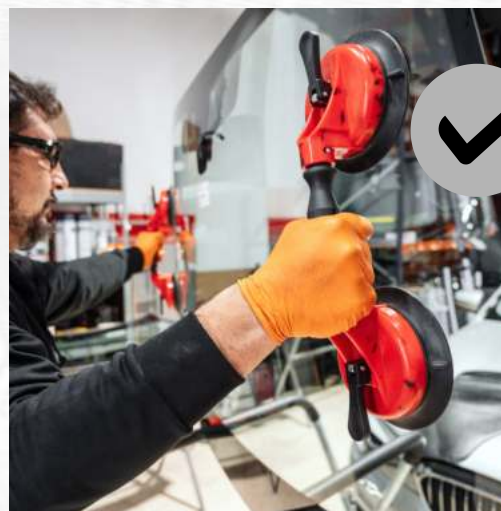
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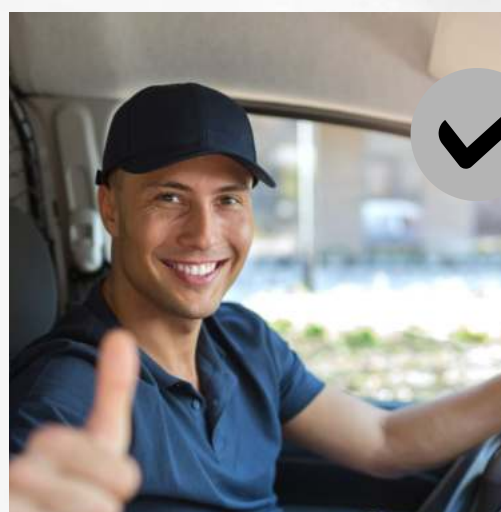
We fit Quality

Motor, Building & Commercial glass fitted with the best quality.



Flat Glass

Building glass, shopfront glass, home and specialized fitments done to specification.



Mobile fitments

Our mobile fitment teams accommodate any client within South Africa as we outsource specific work for clients that are in remote areas, delivering on-time, any-time, anywhere.



Online claims management Portal.

By utilizing our online claims portal, you gain the convenience of submitting claims while having full visibility of all your submitted claims. Furthermore, you have the ability to make real-time updates directly through the portal, ensuring efficient and streamlined communication throughout the process.

OUR FOCUS LIES IN **PRIORITISING GLASS** REPLACEMENTS FOR COMMERCIAL, FLEET, HAULAGE, CONSTRUCTION, AND LOGISTICS SECTORS..



WE UNDERSTAND THE CRITICALITY OF MINIMIZING DOWNTIME FOR ORGANISATIONS AND THUS ENSURE TIMELY DELIVERY, EFFECTIVELY REDUCING ANY POTENTIAL BUSINESS INTERRUPTION



REPAIR OR REPLACE?

WE WILL ALWAYS TRY AND REPAIR A WINDSCREEN BEFORE REPLACEMENT

WHY WE **REPAIR** FIRST

At SA-Glass, we encourage a repair-first approach to windscreens
- it's smarter for insurers, brokers, and clients.

- SAVE MONEY**  Fewer replacements mean lower claim costs and reduced excess payments.
- SAVE TIME**  Repairs are faster, streamlining claims and keeping clients on the road.
- BUILD TRUST**  Educating clients shows you put their best interests first.

THE RESULT



Lower costs, quicker claims, happier clients — one windscreen at a time.

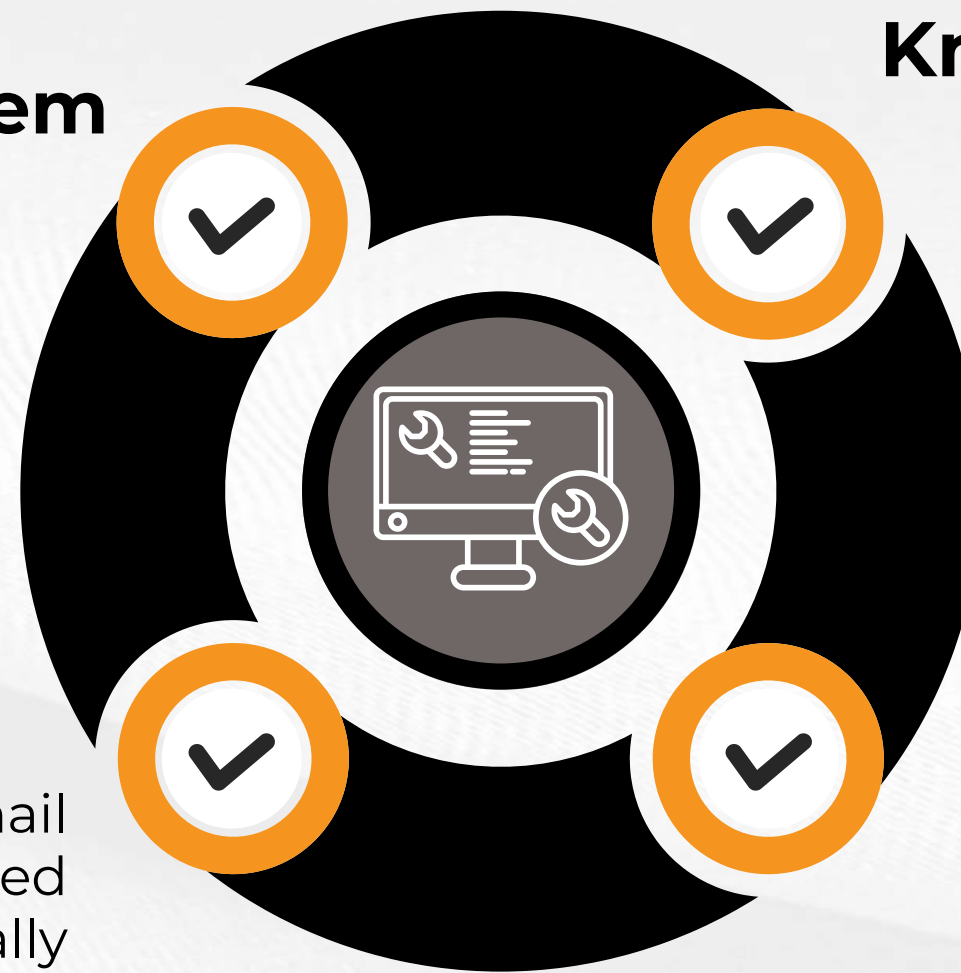
Unique Claims Management System

Internal Management System

Sa-glass employs an internal management system that simplifies information management, eliminating the possibility of errors and ensuring timely action and installation appointments for the clients concerned

Connected & Updated

The system integrates seamlessly with our email platform, allowing all approved claims to be directed instantly for action without delays. It automatically contacts clients to arrange installation appointments and keeps claims handlers informed in real time.



Knowlegable

The system's dashboard is linked together via a network of televisions, allowing key players to stay updated and knowledgeable about the status of all the tasks within the system.

Reports

The system has the capability to swiftly produce and furnish reports with a simple click of a button.

WE ARE TECH SAVVY!

Our claims system is trusted by brokers and insurers daily, streamlining and simplifying the entire claims process.

Scan the QR for more information on our website!



OUR **ONLINE CLAIMS** PROCESS

THE QUICK AND EFFICIENT PROCESS TO MANAGE
CLAIMS ON OUR **ONLINE PLATFORM**



OUR QUICK AND **EASY ORDER** PROCESS

THE QUICK AND EFFICIENT PROCESS TO MANAGE
CLAIMS **FROM BROKER OFFICE**

1

Send an e- mail to our office

Send a mail to one of the following:
claims@sa-glass.co.za or boris@sa-glass.co.za or leroy@sa-glass.co.za with your request and vehicle details.

2

Get your quote from us

Our offices will source a quote on the vehicle and you will have a detailed quote in no time.

3

Approval from your office

You give approval via a reply email confirming the excess of this claim including the clients details so we can confirm address where the fitment needs to commence.

4

The fitment gets done!

We make contact with your client and arrange fitment, we will send a details job-card, signed claim form and our invoice once we are done with the fitment

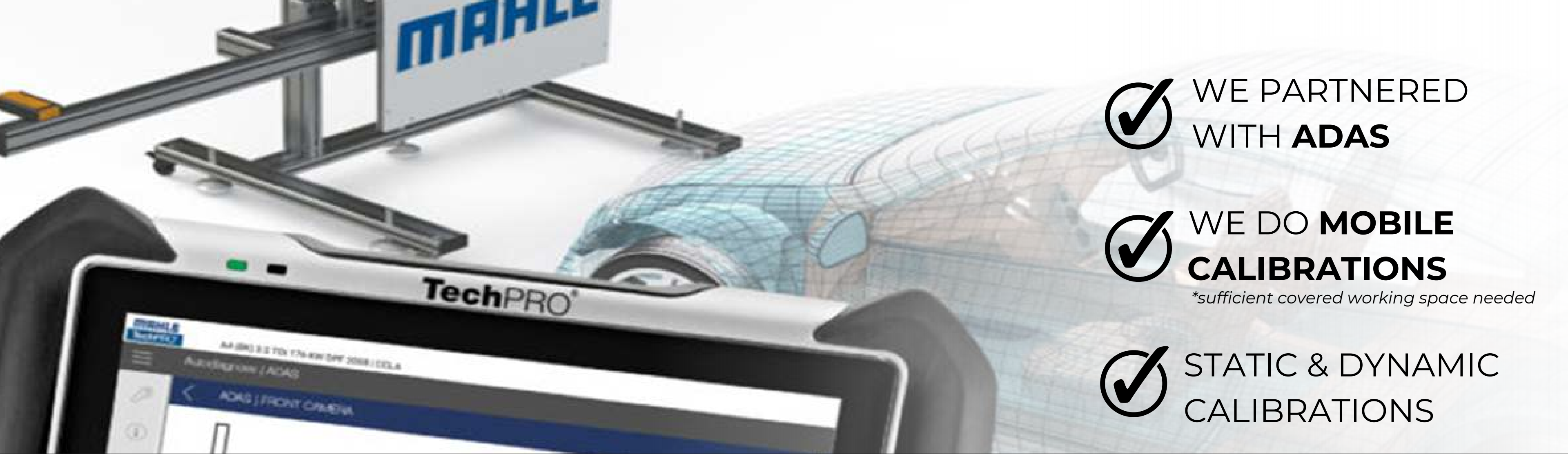


SA-GLASS

BROKERAGE

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NATIONAL WINDSCREEN SPECIALISTS

www.sa-glass.co.za



✓ WE PARTNERED
WITH **ADAS**

✓ WE DO **MOBILE
CALIBRATIONS**
**sufficient covered working space needed*

✓ STATIC & DYNAMIC
CALIBRATIONS

ADVANCED DRIVER ASSISTANCE SYSTEMS (ADAS)

ADAS stands for Advanced Driver Assistance Systems. Conventional ADAS technology refers to a set of features and capabilities designed to assist drivers by detecting certain objects, performing basic object classification, warning about potentially dangerous road conditions, and in some instances, initiating actions to slow down or stop the vehicle. This level of ADAS proves valuable in various applications, including blind spot monitoring, lane-keeping assistance, and forward collision warning.

Automated drive

Destination: 22° 52' 50.11" N 6° 14' 35.174" E

Automated drive

Destination: 35° 23' 33.12" N 6° 10' 55.294" E

Arrival: 05:45 pm - Distance 483 miles

TCP/IP: 192.66.327.684.1

SYNC: enabled | Sensors: active | Cameras: active

Automated drive

Destination: 50° 43' 50.34" N 6° 10' 55.294" E

Arrival: 08:55 pm - Distance 783 miles

TCP/IP: 192.56.327.684.1



MAHLE TECHPRO® DIGITAL ADAS

Calibrating diverse manufacturers' systems has always posed challenges for multibrand workshops due to variations in sensors across different vehicle models. Previously, this resulted in significant investments, operating costs, the need for multiple calibration panels, suitable working areas, and lengthy calibration times.

This is where TechPro 2 ADAS comes into play. It provides a solution to workshop professionals by employing a single digital calibration panel, thereby reducing calibration time and minimizing space requirements.

Consequently, the acquisition cost and ongoing operational expenses are reduced.

The system remains consistently updated and the workshops can utilise TechPro 2 ADAS for new assistance systems without the necessity of purchasing additional calibration panels tailored to specific vehicle models.

THE SA GLASS

UNIQUE PARTNERSHIP

Partnership entails a mutually advantageous association that thrives between akin **organisations and entrepreneurial individuals**. It extends beyond mere transactions, with an implicit understanding of loyalty and commitment. Being a true partnership, **SA-Glass is dedicated to going above and beyond to discover the optimal solution** and ensure its successful implementation.





THE SA GLASS

VALUE PROPOSITION

SA Glass presents the insurance industry with a **trusted and streamlined solution** for handling glass-related claims. Our commitment to **excellence** is reflected in our expansive **network of certified glass fitters across the nation** and our utilisation of **cutting-edge technology**. Through our seamless claims process, we alleviate the burden and complexities associated with glass claims, **guaranteeing** that all replacements are executed to the **highest level of quality**. Allow us to assist you in **optimising your glass claims procedure** and providing your valued customers with a sense of security and tranquillity.

- ✓ We provide **rebates**
- ✓ Our company is dedicated to **empowering young black women** through **tailored educational support** that addresses historical disadvantages.
- ✓ We support your **events** through part **sponsorships** - ranging from **golf day** hole branding and **giveaways** to meaningful **charity initiatives**.
- ✓ We are members of most Insurance Institutes in South Africa, **supporting the insurance industry every step of the way**.



- ✓ Our company is **level 2 B-BBEE** contributor



SOME OF OUR COMPLIMENTS

You're the best!

Thank you very much Boris
I appreciate the fast efficient service .

A big thank you to you and all the team members involved, and especially for always being there to help.
Your customer care is truly exceptional! ⭐⭐⭐⭐⭐

Awesome service, thank you SO much.

I just wanted to take a moment to express my sincere gratitude for handling my claim. You've made the whole process so seamless and efficient like always.

Thank you for my windscreen replacement please make a note on your system that next time we have a windscreen replaced that Leon is our preferred fitter.
Was very happy with the service we received from Leon

Thank you always for the best service that you give to our clients.

If I see that you guys gets appointed I know for a fact that there will be no issues.

If I could rate your service out of 10 it would be a 50. Thanks again.

Service was 100% please give a man a bell

As usual, excellent service and response.

Graag wil ek van my kant af sê baie dankie. Die manne was op die bol en my windskerm is in

Thanks Boris, appreciate the super excellent service

Thank you so much with the professional service.



SOME OF OUR #SOCIAL ADS



OFFICE, CAR OR TRACTOR?
WE'VE GOT YOUR GLASS!

FROM MINOR CHIPS TO FULL GLASS
REPLACEMENT, WE DO IT ALL!

PASSENGER VEHICLES

PLANT & AGRICULTURAL MACHINERY

COMMERCIAL & RESIDENTIAL GLASS

BUS & HVC FLEETS

CALL YOUR BROKER NOW: www.sa-glass.co.za



**FIX THAT CHIP
FAST!**

Small chip today... full crack tomorrow

Don't wait for it to get worse (and
more expensive).

✓ Fast service

✓ Insurance-friendly

✓ SABS-certified glass

✓ **Call your broker now:**

www.sa-glass.co.za





SOME OF OUR #SOCIAL ADS



Don't Let a Crack Turn Into a Crisis

Let us replace it for YOU, at your home, office, or anywhere!

- ✓ Certified workmanship
- ✓ Insurance-approved = No excess!
- ✓ OEM + Generic options available

Fast, clean, and backed for life.

Contact your broker now

www.sa-glass.co.za



ONE CALL = GLASS SORTED. IT'S THAT EASY!

NO TIME TO VISIT A WORKSHOP?
NO STRESS!

SA-GLASS BRINGS EXPERT
WINDSCREEN REPAIRS TO YOUR
DOORSTEP

- INSURANCE-APPROVED
- LIFETIME WORKMANSHIP GUARANTEE
- FAST, MOBILE & MESS-FREE

CALL YOUR BROKER TODAY:

WWW.SA-GLASS.CO.ZA



GLASS PROBLEMS?
SOLVED!



SA-GLASS
BROKERAGE

SCAN QR QUOTE
GET A QUOTE ONLINE



OR CONTACT YOUR
BROKER

FROM CHIP TO SHOWROOM SHINE
WE DELIVER PRECISION, SPEED,
AND QUALITY THAT LASTS.

GET IN
TOUCH WITH US
OR CONTACT YOUR BROKER TODAY!



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